

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 03<sup>rd</sup> day of October' 2024**

**C.G.No.117/2024-25/Resco-Kuppam Circle**

**CHAIRPERSON**

**Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Smt. J. Jayalakshmi,  
Pathapeta, Ajad Road, Kuppam  
Chittoor District.

Complainant

***AND***

1. Assistant Accounts Officer/ERO/Resco-Kuppam
  2. Dy. Executive Engineer/O/Resco-Kuppam
  3. Executive Engineer/O/Resco-Kuppam
- Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.10.2024 in the presence of the complainant and respondents and having considered the material placed by both the parties, this Forum passed the following

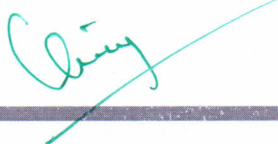
**ORDER**

- 01.** The complainant filed the complaint during Vidyut Adalat conducted at Kuppam on 08.08.2024 stating that previously they run a Rice Mill



at Netaji Road with electrical service connection ISC.No.88 of Oldpet Distribution in the name of Late. Munirathnam Naidu and the said Rice Mill was demolished in road widening about 8 years back and since then there was no utilization of power supply and the meter was also removed but now the respondents issued CC bill for Rs.11,984/- in July'2024 though the service connection is not in existence and requested to withdraw the said bill.

02. The said complaint was registered as C.G.No.117/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the AAE concerned on 16.08.2024 inspected the premises of the complainant and noticed that there was no rice mill and that there was no electric meter and there was no utilization of power supply and hence the respondents recommended for withdrawal of the CC bill in dispute to the Managing Director who has to take a decision.
03. Heard the complainant and respondents through video conferencing. The respondents submit that the Managing Director considering the inspection report of AAE concerned, ordered for withdrawal of the disputed CC bill and for permanent dismantlement of the service connection of the complainant and thereby the grievance of the



complainant is redressed. The respondents also produced copy of the order of the Managing Director Dt: 30.09.2024 which shows that the CC bill in dispute is withdrawn and the service connection of the complainant is ordered for permanent dismantlement. Considering the order of the Managing Director, since the grievance of the complainant is redressed, this complaint is closed. There is no order as to costs.

04. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03<sup>rd</sup> day of October'2024.

*Cheng* 03/10/24

**CHAIRPERSON**

*K. Ramachandra*  
Member (Finance)  
03/10/24

*off*  
Member (Technical)

*G. Eswaraiah*  
Member (Independent)

*Cheng*

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

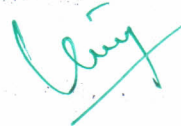
**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra  
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent  
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu  
Road, Kurnool-518002, State of Andhra Pradesh.**

**The Stock file:**



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